The South Dakota Coordinated Entry System (CES)

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So what the heck is “coordinated entry”? 

Coordinated entry is part of the statewide continuum of care, which is a service system for persons who are literally homeless or at risk of homelessness.

Coordinated entry is a way to assure that applicants for services receive the most appropriate services as quickly and efficiently as possible.
So what’s the question?

The homeless service system isn’t yet completely organized.

Programs exist and operate in silos, lacking coordination.

Applicants undergo redundant application processes.

Service delivery is often fragmented.
What is involved in “coordinated entry”?

ACCESS
ASSESSMENT
PRIORITIZATION
REFERRAL
**ACCESS** so that homeless persons can easily request assistance from the homeless service system.

Access is **physical:**

Aberdeen – Journey Home  
Rapid City – Cornerstone Rescue Mission  
Sioux Falls – Inter-Lakes Community Action Partnership  
Yankton – Pathways Shelter for the Homeless

or **virtual:**

Helpline Center – 1-800-XXX-XXXX
ASSESSMENT to determine the housing needs of the applicants and their vulnerability.

Access Point staff and Helpline Center staff use the VI-SPDAT instrument to measure vulnerability.

VI-SPDAT is the Vulnerability Index – Service Prioritization Decision Assistance Tool, and is a prescreen triage tool. It places the applicants into either high, moderate or low-risk categories.

There are three versions of the VI-SPDAT – for families, individuals, and youth.
PRIORITIZATION of the applicants according to need.

For Permanent Supportive Housing (PSH), the priority groups are (1) households that are chronically homeless and (2) non-chronic households who have high VI-SPDAT scores.

For Rapid Re-Housing (RRH), the priority groups are (1) chronically homeless households waiting for PSH, (2) households with high VI-SPDAT scores waiting for PSH, and (3) high VI-SPDAT scores.

For Emergency Shelter (ES), applicants are prioritized on a first-come, first-served basis.
REFERRAL to appropriate service providers.

All referrals for HUD-funded programs will come through the Coordinated Entry System.

Persons/families fleeing domestic violence will be referred to the closest DV shelter.

Persons who are chronically homeless will be referred to Permanent Supportive Housing programs.

Most families will be referred to Rapid Rehousing programs.

Veterans will be referred to VA/Veteran Service Organizations.
QUESTIONS?

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THANK YOU!!