CSH is a touchstone for new ideas and best practices, a collaborative and pragmatic community partner, and an influential advocate for supportive housing.

**Lines of Business**

- **Training & Education**
  - Research-backed tools, trainings and knowledge sharing

- **Policy Reform**
  - Systems reform, policy collaboration and advocacy

- **Consulting & Assistance**
  - Custom community planning and cutting-edge innovations

- **Lending**
  - Powerful capital funds, specialty loan products and development expertise

CSH
The Source for Housing Solutions
What is a Systems/Data Map?

A Visual Guide to Show How People do or do not “flow” through the homeless system that:

- Includes data from ES, TH, PSH, and RRH programs all on one page. Reports used included APR, HIC, PIT, and AHAR.

- Illustrates entry and exit data to help determine causes and show outcomes

- Provides a base for discussion on data quality, programming, and policies to help end people’s homelessness.
System Map: Emergency Shelter

Prior Residence

- Literally Homeless: 21%
- Other: 79%

Emergency Shelter

Destinations of the 2,006 exits:

- Homeless: 13%
- Unknown: 70%
- Permanent: 17%

Top Prior Residences:
- 33% Staying with Family/Friends (Other)
- 20% Institutions (Other)
- 13% Place Not Meant for Habitation (Literally Homeless)

Top Destinations:
- 63% Don’t Know/Refused (Unknown)
- 13% Rental Housing (Permanent)
- 7% Temporary Stay with Family/Friends (Homeless)
System Map: Transitional Housing

Destinations of the 151 exits:

- Homeless: 29%
- Unknown: 15%
- Permanent: 56%

Prior Residence

- Literally Homeless: 28%
- Other: 72%

Top Prior Residences:
- 49% Staying with Family/Friends (Other)
- 27% Emergency Shelter (Literally Homeless)
- 13% Information Missing (Other)

Top Destinations:
- 40% Rental Housing (Permanent)
- 23% Temporary Stay with Family/Friends (Homeless)
- 16% Permanent Stay with Family/Friends (Permanent)
System Map: Rapid Re-Housing

Destinations of the 122 exits (not shown in the system map):
- Homeless: 18%
- Unknown: 7%
- Permanent: 75%

Top Prior Residences:
- 34% Emergency Shelter
- 30% Place Not Meant for Habitation (Literally Homeless)
- 15% Transitional Housing (Other)

Top Destinations:
- 71% Rental Housing (Permanent)
- 13% Temporary Stay with Family/Friends (Homeless)
System Map:
Permanent Supportive Housing

Prior Residence:
- Literally Homeless: 54%
- Other: 46%

Top Prior Residences:
- 45% Emergency Shelter (Literally Homeless)
- 13% Staying with Family/Friends (Other)
- 11% Transitional Housing (Other)

Permanent Supportive Housing:

Destinations of the 118 exits:
(not shown in the system map):
- Homeless: 11%
- Unknown: 14%

Top Destinations:
- 71% Rental Housing (Permanent)
- 13% Don’t Know/Refused (Unknown)
- 7% Temporary Stay with Family/Friends (Homeless)
Thank you